IDTEK COMPANY
PROFILE

Protecting people, property, productivity & profit.

IDtek offers flexible management systems which can be configured to suit the client's specific, individual needs in security, fire, AV and energy.

ACCESS   AI   AV   BMS   CCTV   FIRE

TABLE OF
CONTENTS

CAPE TOWN STADIUM

FLEXIBLE
BMS

IDtek offers flexible **Building Management Systems** which can be configured to suit the client's specific, individual needs in security, fire and energy.

IDtek offers a wide range of solutions which enable the monitoring and control of all major technical building systems.

In most instances the end objective is to allow our clients to view, understand and manage their organisational risk profiles through a single technology interface.

With many years of experience in offering building management systems IDtek is continually influenced by strong market trends.

The company's combined management experience, ongoing research and development, and constant drive to analyse industry crime, security and risk trends resulted in the development of a broad range of products and services unique to the market, which conform to South African and international standards.

ACCESS CONTROL

ADVANCED INFRASTRUCTURE

AUDIO VISUAL

BUILDING MANAGEMENT SYSTEMS

CCTV

FIRE SAFETY

To date IDtek has been involved in turnkey projects across all vertical industries based on a customised technology enabled platform to suit each customer and to guarantee predictable outcomes.

These solutions safeguard assets, people and information by protecting, monitoring, detecting and responding to security threats.

Commitment to sustaining client relationships is an IDtek priority, founded on the drive to ensure the long-term delivery of tangible risk-management benefits. This is endorsed by a proven track record of success supported by credible references from its clients.

UNIVERSITY OF PRETORIA

Solutions that safeguard assets, people and information.

... all communicating seamlessly to deliver on client expectations.

Typically large building facilities operate many different solutions which address requirements of security; fire and energy.

To minimise client complications associated with administering and responding to different systems many of our solutions now integrate all of these systems onto one seamless platform.

Integrated systems improve responsiveness to alarm events. By sharing information the different systems also provide a better result.

For instance in the event of a fire a pre-programmed message is broadcasted through the public address / evacuation system automatically, certain access controlled doors are released and the nearest cameras displayed onto a monitor in the control room. This improves operator responsiveness.

Integrated solutions create consistent and standard operating procedures for the client, reducing operator training and improving efficiency.

The leading solutions link different buildings / facilities over a distributed system architecture with easy to use web style interfaces.

While the strict regulations in the field of security technology ensure a very high degree of reliability in security matters, they hinder the integrated use of new technologies from the IT world.
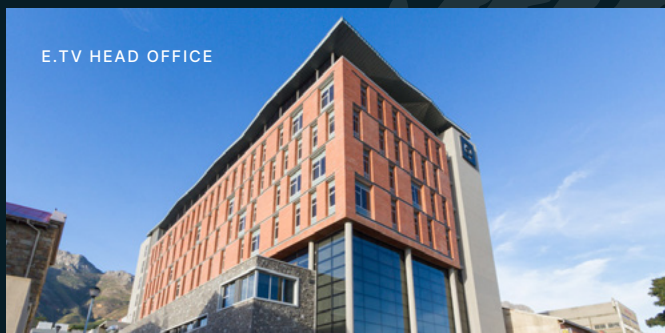
IDtek strives to harness the benefits of non-security-based technologies (e.g. OPC interfaces, Internet technologies, etc.) in harmonizing them with the world of security technologies to offer our client's systems with which they can identify based upon generally accepted IT standards.

Integrated systems improve responsiveness to alarm events.

STELLENBOSCH UNIVERSITY

E.TV HEAD OFFICE
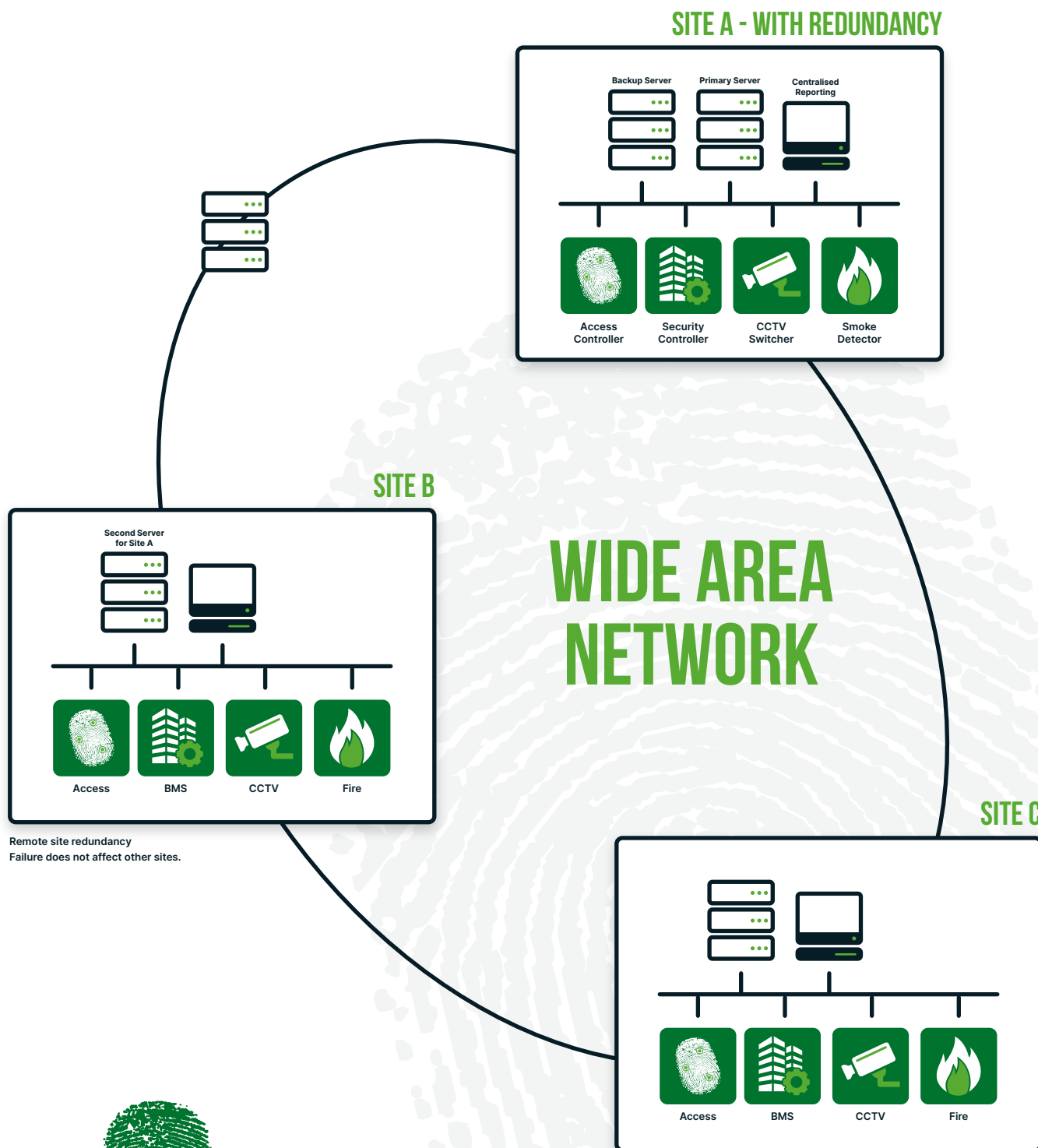
THE MARC - SANDTON

BOORTMALT, ETHIOPIA

ABSA AUCKLAND PARK

DISTRIBUTED SYSTEMS
ARCHITECTURE

Third Party Applications e.g. Human Resources

SITE A - WITH REDUNDANCY

Backup Server | Primary Server | Centralised Reporting

Access Controller | Security Controller | CCTV Switcher | Smoke Detector

SITE B

Second Server for Site A

Access | BMS | CCTV | Fire

Remote site redundancy
Failure does not affect other sites.

WIDE AREA
NETWORK

SITE C

Access | BMS | CCTV | Fire

IDtek

PROVEN TRACK
RECORD

IDtek has a proven track record in designing and installing integrated solutions for many leading private and public sector participants.

AIRPORTS

O.R Tambo International (Airport Traffic Navigation and Fireblade Aviation), King Shaka International Airport (Ilembe Consortium), Cape Town International Airports (Executive Jet Terminal) and Saint Helena International Airport.

BANKING

FNB, Standard Bank, ABSA and Rand Merchant Bank (3 Gwen Lane), DFCU Bank.

CORPORATE

The Marc - 129 Rivonia, Old Mutual (1 Mutual Place, Sandton), Deloitte (Waterfall and The Ridge), Neotel Head Office, Sizwe Ntsaluba / Hatch Consulting, Sportron International, Adcorp Holdings, CMS, Gordon Institute of Training, Landis and Associates, Sumitomo Corporation, Leverage Finance, MUA Insurance, IDG, Union Tiles, Quest Connect and Nationwide Head Office.

DATA CENTRES

Two large data centres in Cape Town and Johannesburg.

EDUCATION

University of Witwatersrand, University of Free State, University of Pretoria, UNISA, University of Johannesburg, Stellenbosch University and CPUT.

GOVERNMENT SOLUTIONS

IDtek has supplied an access control system and IP based surveillance at Statistics SA in Pretoria, Department of Environmental Affairs, Development Bank of South Africa and City Power (Johannesburg), City of Cape Town, Department of Public Works and Department of Health.

LARGE SCALE RESIDENTIAL

Steyn City, Clara Anna Fontein, Barrow Construction, The Europa, Delta Place (a very up market residential development in Craighall Park), Saddlebrooke Estate (biometrics, proximity cards and security surveillance) and Welgedacht Estate.

LOGISTICS

Honeywell EBI solutions for PEP Stores and Barloworld at two regional distribution centres Integrated security solution for a new facility for DAWN Limited in Germiston. Scania - South Africa (access control / time keeping at 16 different locations throughout South Africa all brought through to head office in Johannesburg), DSV Park (Gauteng and Cape Town) and Unilever.

MANUFACTURING

SA Bioproducts, Andrew Mentis (fingerprint time and attendance and access control for 400 employees throughout the entire precision engineering facility in Elandsfontein), Standard Safes, Cape Diving Automotive Supplier Park (a full proximity, biometric and CCTV based solution) for Dalucon Refrigeration and Enterprise Foods (very early smoke detection in a large cold storage facility).

MEDICAL

IDtek first offered a biometric solution at Toga Laboratories. This was followed by IMS Healthcare. Thereafter, IDtek was commissioned to supply and install a networked CCTV solution for Medikredit. Pfizer Pharmaceuticals' commissioned us to supply and install an enterprise wide, integrated electronic solution at their Head Office in Sandton, Groote Schuur, Eden Gardens and Red Cross Children Hospital.

MINING

BHP Billiton (fire detection at Witbank coal mine), TWP Consulting, TMP Process Solutions, Matomo Projects, Frazer Alexander, Roxgold (Burkina Faso), Kibali (DRC), Kinsevere (DRC), Bulyanhulu (DRC) and Samisa (Burkina Faso).

NEIGHBOURING COUNTRIES

Time and attendance solution for 1000 employees at The ECLAT Textile Company (Lesotho), a fire detection and suppression system to the Radisson Hotel Group (Mozambique), access control for multipurpose commercial development at RMB (Botswana), building management system for Energy and Lighting Management, access control and fire detection to Game Stores (Swaziland).

WHOLESALE/RETAIL

Fire detection system at the new Massmart distribution centre, security solution for a new commercial development for Pick n Pay, Unilever in Pietermaritzburg (fully integrated security, fire and time and attendance) and Cadburys (a surveillance solution at their operations in Johannesburg).

KIBALI GOLD MINE

RESERVE BANK MALAWI

SHOPRITE DC

DEPARTMENT OF ENERGY

CONSISTANT STYLE IN DELIVERY

IDtek is involved with the client throughout the entire solution from pre-commencement to completion and handover.

In order to design and deliver a system to suit the client's specific needs the project is dvided into clearly defined stages.

In the pre-commencement phase a thorough needs assessment is performed in an effort to distil client expectations. Once client requirements become apparent a thorough product line selection exercise is conducted. Following this stage a project management team is established based on skills and system certifications.

The project team is briefed on scope of the work and the dedication of resourcing begins. Timing hurdles for the project are agreed with the client and a project plan is generated with deadlines.

Site specific issues are included in the project plan including any time specific issues, safety standards, electrical requirements, wire-ways and civil work.

On project commencement the project management office briefs the team as to project deliverables, issues of quality control and installation standards.

Scheduled status meetings are arranged to monitor progress with the client and a communication framework is established. At commissioning, the project office ensures that the necessary skills are present for testing, snagging and managing completion. This is followed by a handover of documentation and training.

SAINT HELENA INTERNATIONAL AIRPORT

FROST & SULLIVAN AWARD FOR
PRODUCT LINE STRATEGY

2009 **Frost & Sullivan Award** for Product Line Strategy is presented to IDtek Solutions (IDtek) in the South African security systems and services market.

The company has exhibited superior technical competence, support services and scalability, through its ability to integrate different security systems comprehensively from different suppliers in order to reinforce the security levels for its customers.

This allows its clients to view, understand and manage their organisational risk profiles through a single technology interface.

The company's combined management experience, ongoing research and development and constant drive to analyse industry, crime, security and risk trends resulted in the development of a broad range of products and services unique to the South African market,

which conform to South African and international standards.

The company offers installation and system integration of fire detection, CCTV, access control and intrusion detection alarms in the security space.

The company has been involved in turnkey projects across all vertical industries. IDtek does not have a 'one-size-fits-all' approach with the customer's security requirements and the type of risk it faces.

Its solutions are customised to meet each client's specific needs, and provide sufficient standardisation to guarantee predictable outcomes.

FROST & SULLIVAN

2009 South African Security Systems & Service
Product Line Strategy Award

CERTIFICATE OF
REGISTRATION

ISO 9001 Accreditation. Benefits of ISO 9001 certificate include:

- Increase in efficiency and productivity.
- Improved customer retention and acquisition.
- Consistant outcomes, measured and monitored to deliver Quality.
- Globally recognised standard.

IDTEK Solutions (Pty) Ltd

Devcon Office Park, 7 Autumn Street, Rivonia, Sandton, South Africa.

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001:2015

ISOQAR
REGISTERED

UKAS
MANAGEMENT
SYSTEMS
0026

Certificate Number: 18505-Q15-001
Initial Registration Date: 06 August 2020
Expiry Date: 06 August 2023

BROAD BASED BLACK ECONOMIC EMPOWERMENT (BBBEE)

IDtek is fully BBBEE compliant and as a level 3 company any amount spent with IDtek gets 110% recognition towards client's own BBBEE scorecard.

EMPOWERLOGIC

Broad Based Black Economic Empowerment Verification Certificate

Issued to

Idtek Solutions (Pty) Ltd

Level 3 Contributor

STEYN CITY GATE HOUSE

VALUE STATEMENT

Protecting people, property, productivity & profit

CUTTING THE COST OF RISK

Using proven technologies, we increase our clients' ability to cut risk-related losses by minimising the threats posed by unauthorised access and activities, fire, and inefficient building management.

CLIENT-SPECIFIC SOLUTIONS

Our clients' requirements for managing risk are addressed with honesty and expertise in order to build a practical risk-reduction solution.

PROACTIVE CLIENT SUPPORT

Clients are supported throughout their solutions' installation, commissioning and daily operation by our dedicated and energetic team.

LONG-TERM BENEFITS

Commitment to sustaining client relationships is an IDtek priority, based on delivering lasting risk-management benefits.

ACCESS CONTROL

ADVANCED INFRASTRUCTURE

AUDIO VISUAL

BUILDING MANAGEMENT SYSTEMS

CCTV

FIRE SAFETY

JHB Office
Address: 7 Autumn Street, Devcon Park, Rivonia
Telephone: 011 234 7712

CT Office
Address: Block Z, Greenford Office Estate, Punters Way, Kenilworth
Telephone: 021 007 0464

Durban Office
Address: Chatsworth, Durban
Telephone: 0860 555 605

Bloemfontein Office
Address: Langenhoven Park, Bloemfontein
Telephone: 0860 555 605

IDtek is **BEE Level 3** and registered with **PSIRA** and **CIDB** at **Level 7SF.**

IDtek is **ISO 9001:2015** Certified.